

General Management	QUALITY POLICY	According to par. 5.2 of ISO 9001:2015
--------------------	-----------------------	---

QUALITY POLICY

Novachem Aromatici S.r.l. aims to adopt a Quality Management System in its company in compliance with UNI EN ISO 9001:2015, with the consequent maintenance of the certification of the same that testifies to its Customers and Suppliers the level of quality of the service provided.

For Novachem Aromatici S.r.l., system quality is the goal to be achieved through the QMS, and therefore the priority objective is to meet customer needs through the integration of company activities and the professional growth of human resources.

The prerequisites necessary for the realization of this process must be:

- *the evaluation of the business context with the identification of internal and external factors to the company;*
- *the assessment of risks / opportunities regarding the criticalities of identified processes;*
- *the management of changes that impact on the QMS and the consequent updating risk analysis;*
- *the encouragement of the growth of the people included in the organization chart, so that their awareness in carrying out their work (process owner) increases;*
- *Continuous improvement to ensure that company objectives are achieved;*
- *The company's commitment to verify that the company policy is understood and implemented, through intense training activities relating to the processes on which the QMS is based;*
- *The Company's commitment to adapt human resources and tools according to market developments, and mandatory legislation;*
- *Sustainable growth that aims to reconcile economic growth with the protection of the environment and social justice.*

The company's priority strategic intent is to maintain an important position throughout the national and international territory in the sector of the sale of raw materials for the fragrance and flavour sectors.

Therefore, the QMS does not represent a bureaucratic set of rules and obligations, but the result of the comparison between the service expected by customers and suppliers and what Novachem Aromatici S.r.l. is able to provide.

Umberto Grigoli

General Manager

Novachem Aromatici srl
Via C. Noè, 7
21013 GALLARATE (VA) - ITALY
C. F. e Partita IVA 11786770153

EDITION 1	18.04.2025	REV. 1	1/1
-----------	------------	--------	-----